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Introduction

Thank you for your trust in us and for buying the new Energy Phone Max 4000. We hope you enjoy it.
Your new phone has an IPS HD 5" (1280x720 pixels) touch display, a Quad Core ARM Cortex A7 1.3 GHz processor, Bluetooth 4.0, Wi-Fi, GPS, 3G connectivity, front camera and rear camera with flash and a 4000 mAh battery with quick charge function.

Before you start using your smartphone we recommend you to read this manual and familiarize yourself with it. It only takes a couple of minutes and it will help you enjoy your device with maximum performance.

Care and maintenance

- Do not expose your Energy Phone Max 4000 to impacts, dust, direct sunlight, humidity or high temperatures.
- Do not use corrosive nor abrasive cleaning products.
- Keep the device clean and free of dust using a soft and dry cloth.
- Charge the battery when the display shows the low battery icon.
- Please do not dismantle the device. All reparation works should be carried out exclusively by qualified staff of Energy Sistem Technology, S.A.

Main features

DISPLAY

- 5" anti-fingerprint touch screen
- IPS technology
- HD Resolution (1280x720 pixels)

PROCESSOR

- Quad Core ARM Cortex A7 1.3 GHz processor
- Integrated Mali-400 GPU

OPERATING SYSTEM

- Android™ 5.1 Lollipop

CAMERAS

- 5 MP rear camera with autofocus and LED flash
- 2 MP front camera

MEMORY

- 1 GB RAM DDR3
- 8 GB internal memory further expandable via microSD-HC/XC cards (up to 128 GB)

CONNECTIVITY

- 3G: 900/2100 MHz (WCDMA VIII / I BANDS)
- 2G: 850/900/1800/1900 MHz (GSM BANDS)
- Bluetooth® 4.0
- WI-FI 802.11 b/g/n
- A-GPS

CONNECTIONS

- Dual microSIM
- MicroUSB 2.0 connection
- Audio Jack 3.5 mm with CTIA standard

BATTERY

- Battery capacity: 4000 mAh, Li-Po battery
- Quick charge
- AC/DC (Europlug) power adapter. Input: 100-240 VAC 50-60 Hz. Output: 5 V 1.5 A
- Battery life: up to 720 hours on standby and 28 hours conversation time.

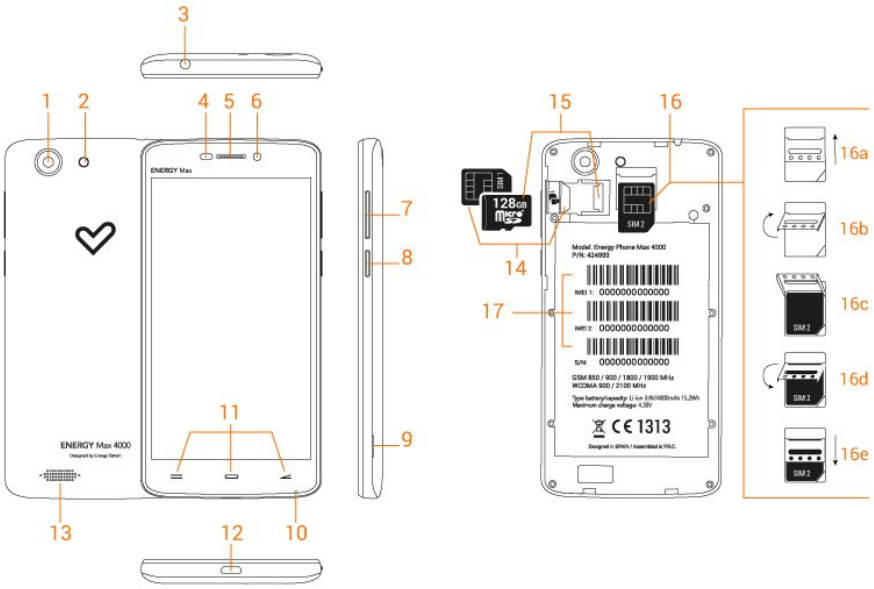
OTHER

- Motion sensor (accelerometer)
- Proximity sensor
- Luminosity sensor
- Integrated speaker
- Integrated omnidirectional microphone
- 87.5 to 108 MHz FM radio with presets
- SAR rate: 0.124 (W/Kg) at the head and 0.237 (W/Kg) at the body (10 mm distance)

Product content

- Energy Phone Max 4000
- Quick guide
- Screen protector
- Quick charge USB cable
- Quick charge AC/DC 5V 1.5A (Europlug) 100-240V AC 50-60Hz power adapter for quick charge

General overview



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1. Rear camera
2. Rear flash
3. Earphones output
4. Proximity and luminosity sensors
5. Receiver
6. Front camera
7. Volume button
8. Power button
9. Back case extraction slot
10. Microphone
11. Touch buttons: Recent Apps, Home, Back
12. USB Input
13. Speaker
14. MicroSIM card slot 1
15. MicroSD card slot
16. MicroSIM card slot 2
17. IMEI and serial numbers

Power

Your Energy Phone Max 4000 has a 4000 mAh battery with quick charge function. The charging time ranges from 2 to 4 hours, depending on whether the device is on or off. Always charge your phone through the USB cable and the power adapter that come with the product to comply with the battery charging times.

Switch on and off

Make sure that the microSIM cards are inserted in their corresponding slots before turning on your Energy Phone Max 4000. Afterwards, press the On / Off button (8) on the right of your device for one second. Once the operating system has loaded completely, please unlock the device to start

using it. Proceed to enter the PIN number of your microSIM cards and then drag the padlock upwards.

You will have to restart your device each time that you insert a microSIM card in order for the device to detect it.

To turn off the device, press the On / Off button (8) until you see the power off menu and then, select "Switch off".

Briefly press the On / Off button (8) to lock/unlock the device thus, turning the screen on/off.

How to insert the microSIM 2

16a. Slide up the lock tab (in the direction of the OPEN arrow) until you hear the "click" to unlock it.
16b. Lift up the tab starting from the bottom part.
16c. Place the microSIM as shown in the picture.
16d. Lower the tab.
16e. Slide down the lock tab (in the direction of the LOCK arrow) until you hear the "click" to lock it.

Main gestures

Basic gestures

- Tap

Touch the screen briefly

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- Double tap

Touch the screen twice quickly

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- Drag

Move your finger over the screen while maintaining continuous contact

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- Slide

Slide your finger quickly over the screen

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- Press

Touch the screen for an extended period of time

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- Zoom

Zoom in and out the image on screen

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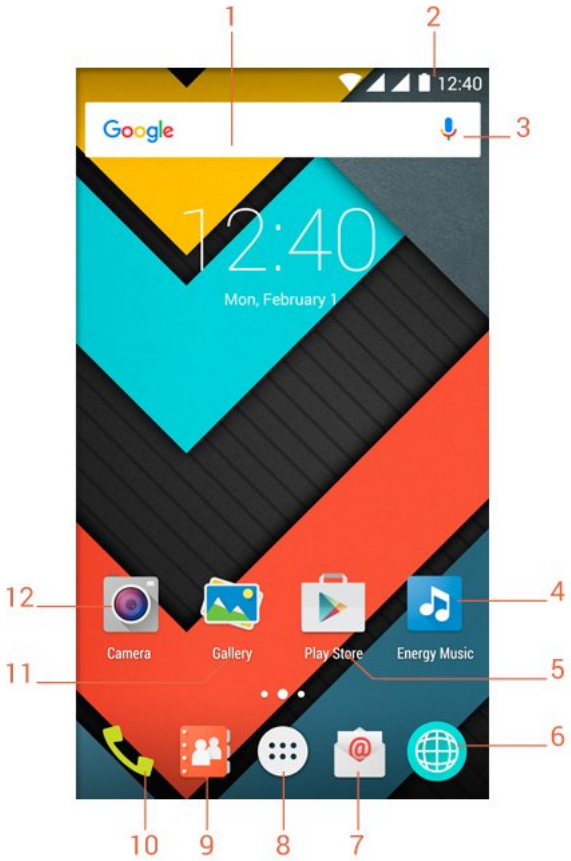
Main screen



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1. **Search:** Direct access to Google's™ search engine.
2. **Status Bar:** Displays information about the signal status, battery and clock. If you slide down your finger over this area twice, you will access the basic settings menu that manages notifications as well as the main settings menu.
3. **Voice Search:** Access to Google's™ voice search and much more.
4. **Energy Music:** Music player.
5. **Play Store™:** Download the best and most popular apps for your Android™ system.
6. **Internet:** Web browser.
7. **E-mail:** E-mail service.
8. **Menu:** Access to the application and widget menu.
9. **Contacts:** Contact management.
10. **Phone:** Calls and call log.
11. **Gallery:** Image gallery.
12. **Camera:** Access to the built-in camera.

Widgets

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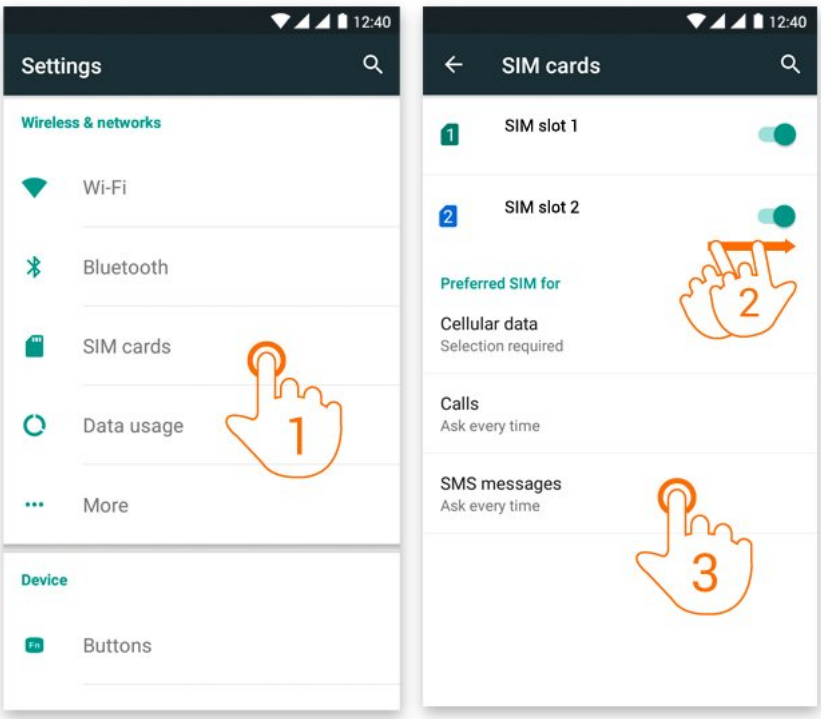
In order to add a Widget to one of your desktops, tap the centre of the desktop (1) and then, select "WIDGETS" at the bottom of the screen (2). You can slide your finger to the right (3) to see all your installed Widgets. Select the one you want to add to your desktop by keeping it pressed and then release it on the desktop.

Widgets can be easily removed or relocated to other screen areas. To relocate a widget, press it and keep it selected for a few seconds. Once the app has been highlighted, you can move it to another desktop position.

To remove the widget, keep it pressed for a few seconds without releasing it until the X icon appears on top of the screen. Then, drag the widget to that icon and release it.

SIM card settings



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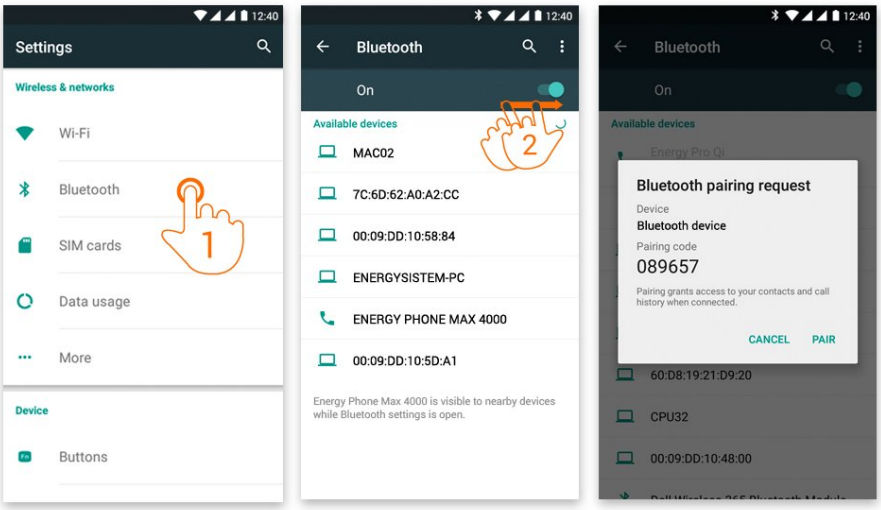
Your Energy Phone Max 4000 allows you to use two microSIM cards. In Settings > SIM Management, you can manage the use of both cards.

In this section you can set the default card to make or receive calls, send and receive text messages and set the data connection.

Bluetooth settings

Your Energy Phone Max 4000 has Bluetooth 4.0 to connect your device to headphones, computers,

tablets or any device that supports such communication protocol. You just need to go to Settings > Bluetooth and turn the switch to ON. Then, the device will start a search of all available devices and once it has finished, you will only have to select one of them to establish the connection.



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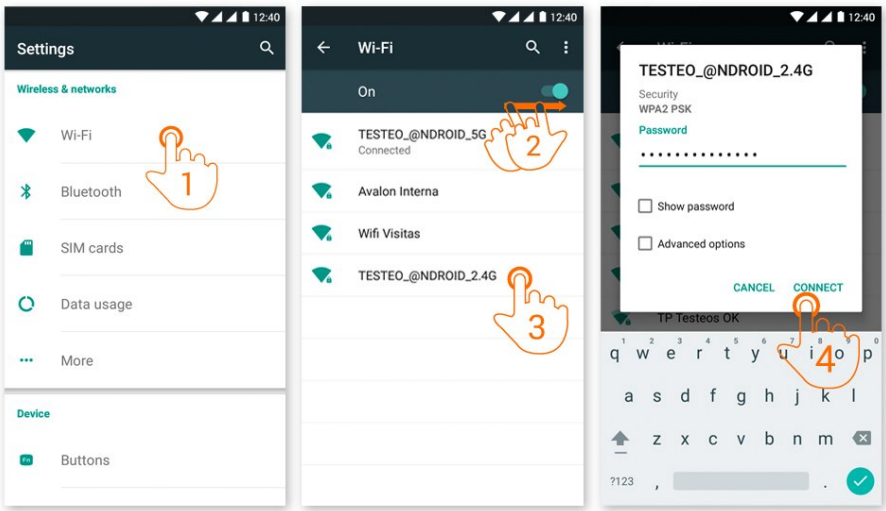
1. Settings > Bluetooth.
2. Enable the Bluetooth option.
3. Select the device you want to connect to.
4. Accept the pairing request.

Wi-Fi settings

Your Energy Phone Max 4000 has Wi-Fi 802.11 b/g/n connectivity. To connect your device to any wireless network, please go to Settings > Wi-Fi and turn the switch to ON. Then, the device will start a search of all available networks and you will only have to select one of them to connect your device.



(https://camo.githubusercontent.com/1077124da8a50d593911d1857c1cce9ae4a8b116/687474703a2f2f7374

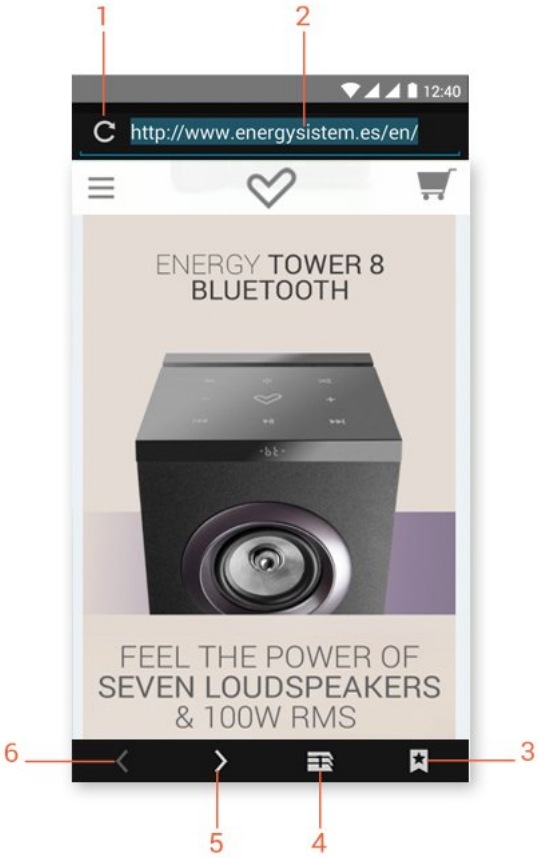
1. Settings > Wi-Fi
2. Enable the Wi-Fi option
3. Select your Wi-Fi network
4. Connect

Note: Your Energy Phone Max 4000 is compatible with the following security and encryption standards: WEP, WPA, WPA2, TKIP and AES. Once you have completed the authentication process successfully, your Energy Phone will save the Wi-Fi access data and your devide will be ready to access the Internet. The device will remember the network and will automatically connect to it when it is available.

Internet browser

Your new Energy Phone Max 4000 has a powerful web browser among the list of installed default

applications. With it you will be able to surf the Internet smoothly and easily.
Once the device is connected to a Wi-Fi or 3G network, press the browser icon on the desktop or in the application menu to start the programme. The system will load and display the home page set by default.



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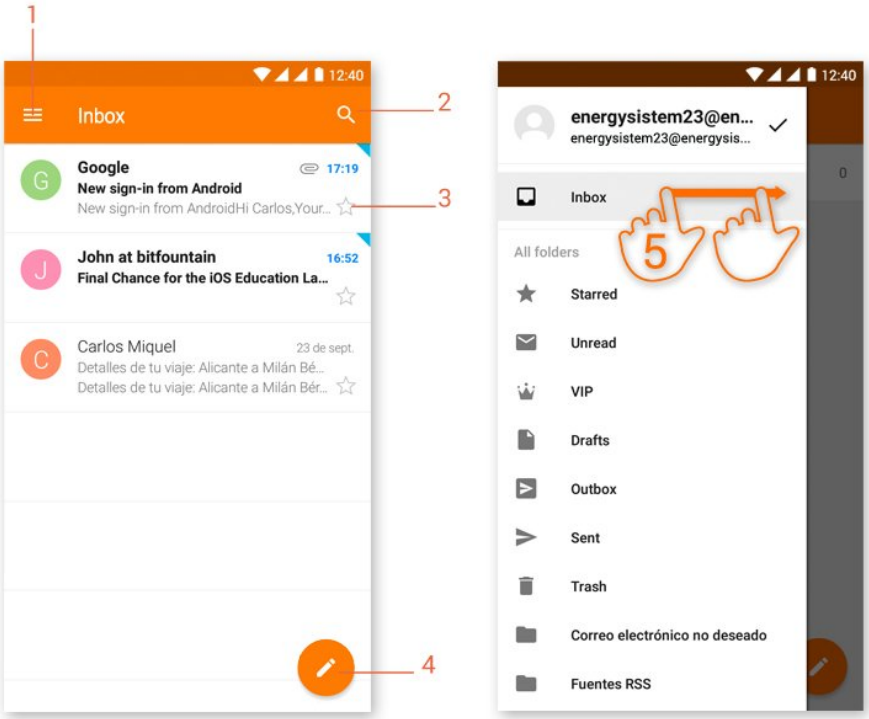
1. Refresh
2. URL address
3. Bookmarks
4. Tab management
5. Forward
6. Back

E-mail settings

Note: In order to get to know your account settings, please ask your e-mail service provider.



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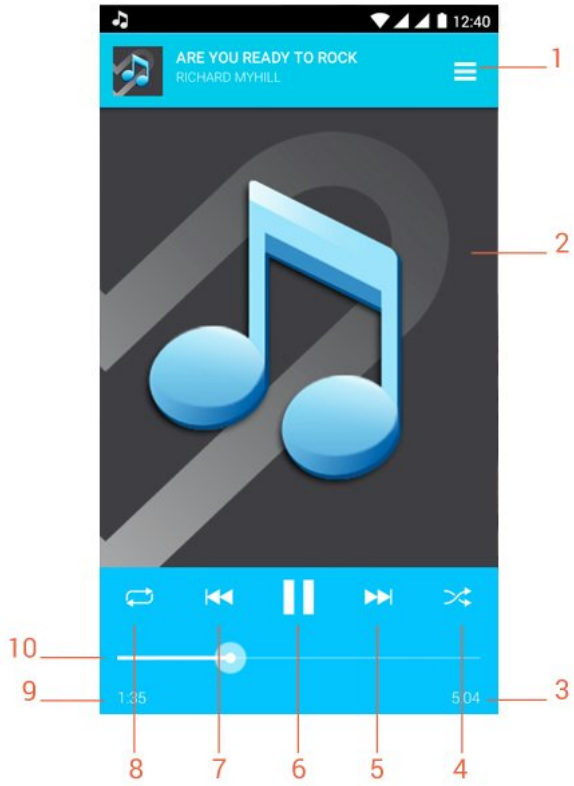
1. Selected folder
2. Search
3. E-mails
4. New e-mail
5. Folders

Music player



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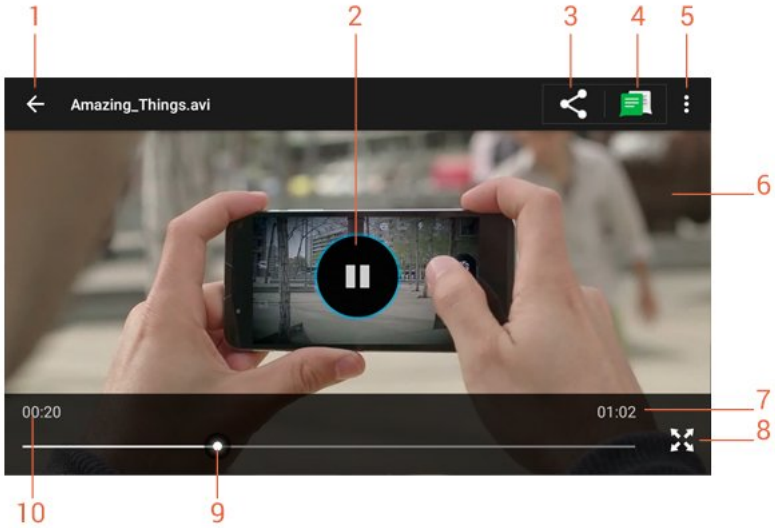
1. Playlist
2. Display
3. Length
4. Random playback
5. Next song
6. Play / Pause

7. Previous song
8. Repeat
9. Elapsed time
10. Progress bar

Video Player



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1. Back to video list
2. Play / Pause
3. Share
4. Share options
5. Options
6. Now playing
7. Length
8. Full screen
9. Progress bar
10. Elapsed time

Camera

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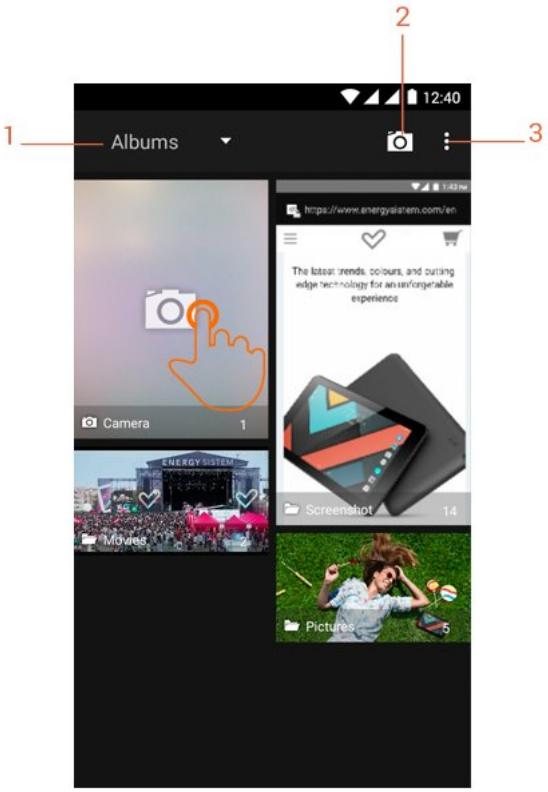
1. Multi angle view mode
2. Panorama mode
3. Face beauty mode
4. Motion capture mode
5. Live Photo mode
6. Normal mode
7. Automatic gesture recognition
8. HDR
9. Flash
10. Switch cameras
11. Access to gallery
12. Shutter button
13. Video mode
14. Settings
15. Camera preview

Gallery

You will be able to view the pictures and videos stored in the internal memory.



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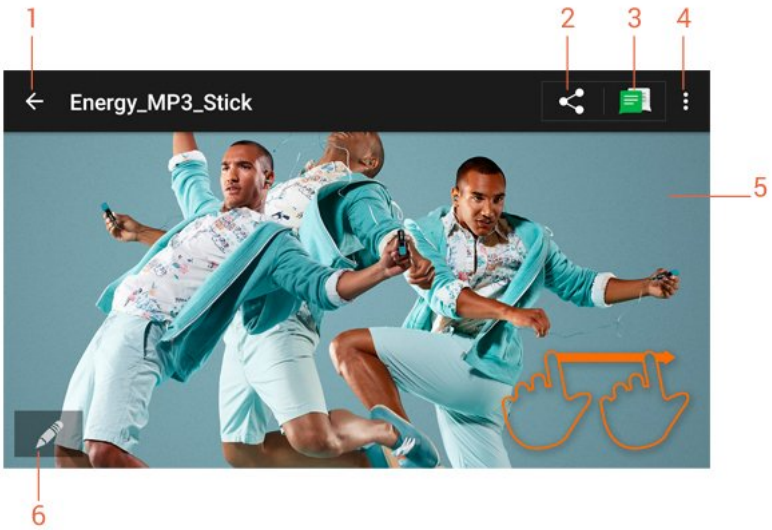
1. Display options
2. Camera shortcut
3. Options

To view the previous / next image or album, slide your finger horizontally.
To return to the main desktop, press the Back or Home button.



(https://camo.githubusercontent.com/c788d15a14b586089954b2048065b4809492dc3c/687474703a2f2f737

1. Back to image list
2. Share
3. Share options
4. Options
5. Image
6. Edit mode

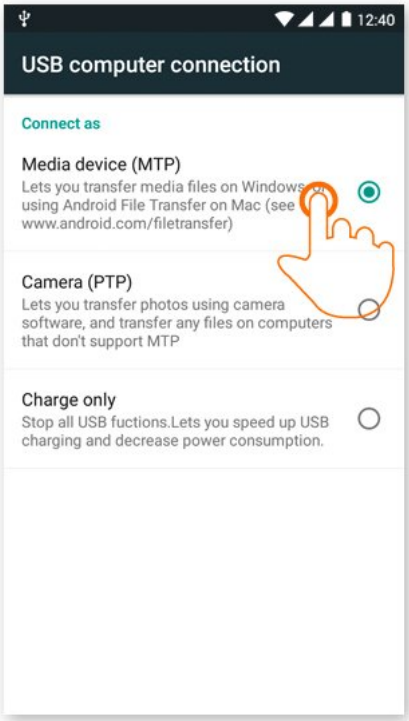
MicroSD / USB

Your Energy Phone Max 4000 has a slot for microSD cards to expand your device's memory. To use it, turn off your device before inserting/extracting the card in order to avoid accidental data loss. It supports High Capacity (microSD-HC) and Extended Capacity (microSD-XC) card formats.

Your Energy Phone also includes a microUSB port with HOST and OTG functions. You only need to connect the cable that comes with the product to establish the connection and enjoy all mode functions.

OTG mode (requires a microUSB-USB female adapter that is not included): it allows to connect external devices like keyboards, mice, external drives, atc, and other devices with battery.

HOST mode: It allows to connect your Energy Phone to the computer.


12:40
USB computer connection
Connect as
Media device (MTP)
Lets you transfer media files on Windows, or using Android File Transfer on Mac (see www.android.com/filetransfer)
Camera (PTP)
Lets you transfer photos using camera software, and transfer any files on computers that don't support MTP
Charge only
Stop all USB fuctions.Lets you speed up USB charging and decrease power consumption.

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Updates

Your Energy Phone Max 4000 has an Android(TM) operating system that can be reinstalled or updated if necessary. Updates will be carried out via OTA (Over-The-Air) by default, so your Energy Phone will automatically connect to our servers, download the file and install the new software as soon as an update is released.

You can also update your Energy Phone Max 4000 using your computer. The process is simple but has to be done carefully and only when it is really necessary. If the device does not respond, restarts unexpectedly or you experience problems accessing the content stored on the internal storage memory, you should reinstall or update the operating system to the latest compatible version available.

Please follow these steps to install it:

1. Make sure that the battery of your Energy Phone Max 4000 is fully charged. If this is not the case, plug it to the external power source using the provided AC/DC power adapter and wait until it is fully charged.

2. Access the www.energysistem.com (http://www.energysistem.com) website on your computer.
3. Enter the "Support" section and choose "Smartphone" in the type of product.
4. Choose your Energy Phone model from the dropdown list that appears and then download the latest Android™ operating system version available in the Download/Firmware section.
   Important: Please make sure the operating system version you are downloading is intended for your model and serial number, otherwise the device could be damaged.
5. Unzip the file on your computer.
6. Open the text file of the download and follow the instructions to install the new operating system on your Energy Phone Max 4000.

Troubleshooting

1. Why is not possible to play some MP3 files?
   The MP3 file must follow the Layer 3 Standard for MPEG-1, MPEG-2 or MPEG 2.5 formats. Otherwise, it must be converted using specific software.
2. My Energy Phone does not turn on, what can I do?
   Make sure that the battery has enough charge when trying to turn it on. If the problem continues after charging the device for at least 30 minutes, there may be a problem with the installed operating system. Please, refer to the "Updates" section of this manual.
3. Why is not possible to play some WMA files?
   Make sure you are not trying to play WMA files with DRM.
4. Why is not possible to display video files, images or text while using the music player?
   In general, applications only display the files that are compatible and that the programme is able to read. Therefore, you will only be able to display the files with the format that is compatible with that programme (songs with the music player, videos with the movie player, etc...) while you browse the folders of that specific application. In order to see all the files stored on the internal memory at the same time, start the file explorer application from the application menu.
5. Which video formats are compatible with my Energy Phone?
   Your Energy Phone can play several video formats like MP4, 3GP or MOV among others without needing to recode.
6. Why is not possible to display my jpg images?
   Many digital cameras and image editing software add hidden data to jpg files. This can prevent your Energy Phone from loading the images. Try deleting them and save the images with another name.
7. Sometimes the screen turns black and the device does not respond.
   It is always better to restart the device through one of the available system options but if this is not possible, please restart by pressing the power button for about 10 seconds.
8. The built-in memory of the Energy Phone Max 4000 is 8 GB but the available memory is lower than that. Why?
   The Android™ operating system and the preinstalled applications need approximately 3 GB internal memory to work properly. Therefore, the available memory for additional data is less than 8 GB.
9. What do I have to do to install an application that is not in Play Store™?
   First, make sure that the file has the Android™ application extension (.APK). Then, Android™ will ask you to activate the app installation from "Unknown sources" option, which has been disabled for security reasons. To enable the installation of apps, you only have to follow the instructions on the screen the first time you try to install an application: Settings / Security / Unknown sources (activate). This action may compromise the device security. Therefore, we strongly recommend to install applications from reliable sources only.

10. How long does the battery last?
    It depends largely on how you use the device, that is, how high you set the level of screen brightness, the use of headphones or speakers, the Wi-Fi connection and the use of GSM and 3G networks. The battery life of the Energy Phone Max 4000 lasts up to 720 hours on standby and 28 hours in conversation.

11. Which are the 3G operating frequencies of my device?
    Your Energy Phone Max 4000 is prepared to work properly with the WCDMA 900/2100 MHz bands on 3G mode.

Safety precautions and SAR

Safety precautions

It is prohibited to use the phone in certain places or situations such as airplanes, hospitals, service stations and garages.
To reduce the amount of radiation, use a hands-free kit, the speaker mode, a Bluetooth headset and do not make calls in places where the signal is weak, in the car, train or subway. Keep the phone away from sensitive areas like the belly of pregnant women, especially when making a phone call. If you have an electronic implant (pacemakers, insulin pumps, neurostimulators...) place the phone at least 15 cm from the body and on the opposite side to the implant when making a phone call.

Exposure information (SAR)

This device complies with the guidelines developed by the ICNIRP for exposure to radio waves. The unit does not exceed the SAR radio wave exposure limits. This unit measures the amount of radio energy absorbed by the body when using a device. The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue. The test performed showed that the highest SAR value for this device when using it near the ear/head is 0.124 W/Kg.

Warranty

Energy Sistem Technology, S.A. is liable for any lack of conformity that exists at the time the goods are purchased during a period of 36 months. Batteries are excluded from the 36-month warranty, having a warranty period of 12 months.

This warranty covers all defects in workmanship or materials. This warranty does not cover any failure of the product due to accidents, misuse or alteration made by an unauthorized person.

The special 36-month warranty is valid for the European Union. For other countries please refer to the specific legislation or your local distributor.

Warranty procedure

Visit the Support section at http://www.energysistem.com/en/support (http://www.energysistem.com/en/support) and select your product to view the FAQ (Frequently Asked Questions), user manuals, drivers and updates available, submit a query to the Technical Service or manage the warranty.

1. You can check the availability of the user manual in your language at: http://www.energysistem.com/guide/42499 (http://www.energysistem.com/guide/42499)

2. Alternatively, you may prefer to contact the distributor from which you purchased the product, presenting the purchase receipt or invoice.

Important: This warranty does not cover any damage or loss to any data stored in warranty products, therefore Energy Sistem's Technical Service will not assume any loss of the above

mentioned information. It is recommended to make a backup of your data and remove them from its internal memory before you send the product, or to send it only with the original data.

Specifications are subject to change without notice.

Trademarks

All company, brand and product names are trademarks or registered trademarks of their respective companies.

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NOTE: The present device could contain connections to other sites or websites operated by third parties not related to Energy Sistem Technology, S.A. These connections are provided for your information or convenience; Energy Sistem is not responsible for their availability, content, update, adequacy or accuracy. These external connections might contain or link references to trademarks, patents, registered information, technologies, products, processes or rights property of other companies or individuals. All the rights reserved are property of their respective owners and you are not granted with any license or right related to those brand names, patents, industrial secrets, technologies, products, processes or other rights property of other companies or individuals.

Declaration of conformity

CE 1313

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Manufacturer Name:
Energy Sistem Technology, S.A.
Address: C/ Calpe, 1.
03509 Finestrat - Alicante (Spain).
Tel: 902 388 388 // Fax: 902 119 034
NIF: A53107488

We declare under our own exclusive responsibility that the product **Energy Sistem™ Energy Phone Max 4000** Manufacturing country: China

Is in compliance with the essential norms and standards of the Directive 1999/5/EC of the European Parliament and of the Council of March 09 March 1999. You may request a copy of the declaration of conformity at C/ Calpe, 1 - 03509 Finestrat - Alicante (Spain) Tel. +34 966 831 05

Finestrat, 01 April 2016